



Chesterfield-Colonial Heights Department of Social Services Resource Guide



P.O. Box 430, Chesterfield, VA 23832 (804) 748-1100 www.chesterfield.gov

Learn about additional resources by dialing 211 or (800) 230-6977 directly (United Way). 2-1-1 Virginia is an easy way to connect with free information on available community services.

Resources confirmed as of 3/18/2020. Due to rapidly changing circumstances, citizens are advised to contact the provider or check social media for the most recent information.

Apply for Assistance

- Call 1-855-635-4370 or visit commonhelp.virginia.gov (screen/apply/renew/update TANF/SNAP/Medicaid/Childcare/Energy Assistance)

Budget Assistance/Credit Counseling (Services available by phone)

- Commonwealth Catholic Charities HELP Line – (804) 285-5986 (Housing & Financial Counseling)

Clothing

- Mercy Mall – a free boutique (women, children/baby supplies, men and household items). **Only providing emergency assistance at this time.** Email concerns to appointments@mercymallva.org.

Domestic Violence/Human Trafficking

- Chesterfield Domestic Violence Resource Center – Call (804) 318-8264 for assistance
- Greater Richmond Regional Hotline/Safe Harbor 24 Hour Hotline (Domestic Violence & Sexual Assault) - (804) 612-6126
- House of Refuge – (Shelter for survivors of Domestic Violence & Human Trafficking) 804-893-0511 (confidential help & information)
- Human Trafficking National 24-hour Hotline – 1-888-373-7888 (confidential help & information)
- James House 24 Hour Hotline – (Domestic Violence & Sexual Assault) - (804) 458-2840 (English & Spanish)
- Safe Harbor Human Trafficking Program – (833) 827-2270

Energy Assistance Programs through Social Services– Call 1-855-635-4370 **OR** Screen for eligibility and/or apply online through www.commonhelp.virginia.gov **OR** call 804-717-6825 to request an application **–must meet income and criteria guidelines**

- Fuel Assistance- Available October-November (heating expense)- 2nd Tuesday in October thru the 2nd Friday in November
- Crisis Assistance-Available November 1-March 15th, (repairs or replacements for homeowners. In January Crisis helps with primary heating fuel & payment of primary heating)
- Cooling Assistance- Available June 15th-August 15th (electric bills, deposits, repairs of heat pumps for homeowners in no cool situations)
- Energy Share- All year as funds are available (804) 748-1100 (low fuel, electric, gas disconnection notices) Must exhaust all other state and federal resources.

Education/Employment/Training Services

- First Choice Community Employment Center – (804) 768-7334 or employmentcenter@chesterfield.gov
- Virginia Department for Aging and Rehabilitative Services - (804) 714-2021 (**accepting referrals by phone**)

Financial Assistance

Rent/Utilities – contact by telephone only

- CCHASM, Monday-Thursday, 9:00 a.m.-1:00 p.m. – (804) 796-2749 **Currently providing limited financial assistance – screening required.**

Food

- CCHASM Monday-Thursday, 8:30 a.m.-1:30 p.m. – (804) 796-2749
- Chesterfield Food Bank – (804) 414-8885
- Colonial Heights Food Pantry, Thursdays-6:00 p.m.–8 p.m., Fridays-12p.m.-2 p.m.- (804) 520-7117 – zip code 23834 only
- FeedMore-Central Virginia Food Bank & Meals on Wheels- (804) 521-2500

Free Cell Phones

- Assurance Wireless- (888) 898-4888 or <https://www.assurancewireless.com/>
- SafeLink – (800) 723-3546 or www.safelinkwireless.com

Housing Subsidy/Low Income (Services available by phone or internet)

- Housing Opportunities Made Equal (H.O.M.E.) – (804) 354-0641 or help@HOMEofVA.org
- U.S. Department of Housing and Urban Development (HUD) – (800) 842-2610 or HUD.gov
- Virginia Housing Development Authority – (804) 782-1986 or www.vhda.com or go to www.virginiahousingsearch.com

Legal Services (Services available by phone or internet)

- Central Virginia Legal Aid Society – Chesterfield residents (804) 648-1012; Colonial Heights residents (804) 862-1100
- Legal Aid Justice Center – (804) 643-1086 or (804) 862-2205 or www.justice4all.org
- Virginia Free Legal Answers – <https://virginia.freelegalanswers.org> (Free service, post question and licensed lawyer will respond)

Medical (Due to COVID-19, please call organizations to complete phone screenings – do not attempt to walk in)

May include dental/pharmacy and/or may accept Medicaid, private insurance or a sliding scale fee

- Appomattox Area Health & Wellness Center (medical, dental, pharmacy and behavioral health) – (804) 733-5591
- Bermuda Medical Center (medical) – (804) 780-0840 – Bensley Commons Blvd.
- Bon Secours Care-A-Van (medical)– (804) 359-9355
- Center for Healthy Hearts (high blood pressure, high cholesterol, diabetes)- (804) 359-9375
- Chesterfield County Health Department – (804) 748-1691 Colonial Heights Health Department – (804) 520-9380
- Crossover Clinic (medical) - (804) 655-2794 – Cowardin Avenue
- The Daily Planet (medical, dental, vision) – (804) 292-3011 or (804) 783-2505
- VCU Medical Center (medical)– (804) 828-9000 – Call 828-0966 to speak to financial advisor (**VCC Insurance**)
- VCU School of Dentistry – (804) 828-9190 (**emergency care only**)
- Vernon J. Harris Medical Center (medical, dental) – (804) 780-0840

Mental Health/Substance Abuse

- Chesterfield County Community Services Board (Chesterfield residents)– (804) 748-1227
24 Hour Crisis Line-(804)748-6356
- District 19 Community Services Board (Colonial Heights residents) – (804) 520-7210
24 Hour Crisis Line-(804) 862-8000
- The Daily Planet – (804) 783-0678

Senior Resources (Services available by phone or internet)

- Senior Connections (CAAA) – (804) 343-3000
- Senior Navigator- (804) 525-7728 or www.seniornavigator.org

Shelters

- Homeless Crisis Line – (804) 972-0813 (**For individuals who are 3 days or less away from losing their housing**)

Transportation

- Chesterfield County Mobility Services – Available to qualified Chesterfield County Residents – (804) 706-2796
 - Access Chesterfield – curb to curb, shared ride, next day service.
 - Access on Demand – door to door, same day service
- LogistiCare Medicaid transportation – (866) 386-8331
- Anthem Medicaid transportation – (855) 325-7581 (services Anthem, CCC Plus, Medallion, Optima)
- Magellan Medicaid transportation – (877) 790-9472

Military/Veteran's and Family Resources

- Army Community Service – (804) 734-6388
- Hunter Holmes McGuire VA Medical Center (medical, dental, vision) – (804) 675-5000
- Petersburg Freedom Support Center – (804) 451-0205
- The Department of Veteran's Affairs, National Call Center for Homeless Veterans- (877) 424-3838
- Virginia Veteran and Family Support – (804) 371-4675 (**Services available by phone**)
- Veterans Crisis Line - 1-800-273-8255 Press 1, Confidential chat at VeteransCrisisLine.net, or text to 838255